

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services7.1 Description

Optional calling services include the following central office-based call management services. The services are available to individual line customers where Company facilities and customer configuration permit:

7.1.1 Call Waiting

Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook.

7.1.2 Call Forwarding

- (a) Call Forwarding Variable (Subscription). Call Forwarding permits the customer to automatically transfer all incoming calls to a telephone number at another local or toll location. The customer activates Call Forwarding by dialing a special code followed by the telephone number of the location to which calls are to be transferred. The service may be deactivated by dialing another code. The customer must activate and deactivate this service from the station forwarding the calls. The customer may still make outgoing calls while Call Forwarding is active, even while a transferred call is in progress. Calls cannot be answered at the base station while Call Forwarding is active.
- (b) Call Forwarding-Busy Line, Don't Answer. Call Forwarding-Busy Line, Don't Answer (CF-BL, DA) is a service offering that consists of two separate features, Call Forwarding-Busy Line (CF-BL) and Call Forwarding-Don't Answer (CF-DA). On a monthly basis customers may subscribe to one feature or to both features combined. This offering is available to individual line Residence and Business customers, excluding Local Lines associated with Direct Inward Dialing, WATS and Centrex.
- (c) Call Forwarding-Busy Line. This feature allows incoming calls to a line that is busy to be forwarded to another line specified by the customer.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.1 Description (cont'd.)7.1.2 Call Forwarding (cont'd.)

- (d) Call Forwarding-Don't Answer. This feature allows incoming calls to a line that is not answered after a specific number of rings designated by the customer and within parameters defined by the Company to be forwarded to another line specified by the customer.

Call Forwarding-Busy Line, Don't Answer features are furnished from central offices where facilities are available, as determined by the Company. Certain restrictions as to the telephone number to which calls may be forwarded may apply. When calls are forwarded to other services, restrictions or regulations governing those services are applicable. CF-DA is a Remote Change Service.

At the time service is ordered, the customer will specify the telephone number to which calls will be forwarded (fixed arrangement) and in the case of CF-DA, the number of rings at the called number before the calls are to be forwarded. When both features are provided, the number to which calls are forwarded may be different for each feature.

Once CF-BL or CF-DA are installed, they will remain in effect until changed by the customer. Any change in the numbers to which the calls are forwarded will require a change order(s) for which the appropriate Nonrecurring Charge will apply.

For CF-DA, the number of rings is subject to limitations as determined by the Company. Where available, a customer may change the number of rings by calling into a Remote Access Directory Number at no charge. Customer requests for the Company to change the number of rings are subject to a Nonrecurring Charge. A customer may request that Remote Change capability be blocked from their line at no charge.

It is the responsibility of the CF-BL, DA customer to obtain the necessary information from the customer to whom the calls will be forwarded.

For each call forwarded, measured local use or toll charges based on the customer's class of service will apply to the line on which CF-BL, DA is installed.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.1 Description (cont'd.)7.1.3 Caller ID Service

Caller ID is an optional central office software-based service offering which allows a Company subscriber the ability to view the calling party's telephone number on a subscriber-provided display unit. In cases where callers have either blocked their outgoing telephone number, or placed the call through an operator, the calling party's telephone number will not be displayed. In addition, Caller ID will only work when calls originate from and terminate within central offices connected by SS7 technology.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed, and non-published telephone numbers.

Caller ID subscribers also have the ability to automatically reject incoming telephone calls which have been blocked. Through Anonymous Call Rejection (part of Caller ID service), all incoming telephone calls which have the calling party's telephone number blocked will hear a recorded announcement indicating the Caller ID subscriber will not accept calls made from blocked telephone numbers; this is a free call.

## (a) Service Availability

Caller ID is offered as an optional service to single party residential subscribers, single line business and multiple incoming line trunk business subscribers. Caller ID is offered on a monthly subscription basis, and is provided only where facilities permit.

## (b) Per-Line Blocking

Customers requesting per-line blocking will prevent the display of their telephone numbers on all outgoing calls. The per-line Blocking feature may be deactivated at any time by customers on a call-by-call basis through the activation of a special code. Per-Line Blocking is provided free of any recurring charge, but is a special feature which must be ordered by customers.

COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)

7.1 Description (cont'd.)

7.1.3 Caller ID Service (cont'd.)

(b) Per-Line Blocking (cont'd.)

The Company will initially install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on customer lines will be completed at no charge. Subsequent requests to re-install Per-Line Blocking will be completed at prevailing Company non-recurring service order rates.

Per-Line Blocking will not prevent the display of originating telephone numbers to 9-1-1 emergency service providers.

(c) Per-Call Blocking

Per-Call Blocking will prevent the display of customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Company.

Per-Call Blocking will not prevent the display of telephone numbers to 9-1-1 emergency service providers.

COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)

7.1 Description (cont'd.)

7.1.3 Caller ID Service (cont'd.)

(d) Special Provisions

In cases where Company customers are victims of domestic violence, or are representatives of domestic violence agencies, or are representatives of emergency service agencies, calls placed through a live operator in order to protect the identity of the calling party will be completed without the application of an operator service charge.

Qualifying customers may need to notify the Company to request this credit if the operator service charge cannot be waived at the time the call is being placed.

Penn Telecom, Inc. is in compliance with the terms and conditions of the Public Utility Code, 66.PA.C.S. Chapter 2906.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (continued.)7.1 Description (continued.)7.1.4 Caller ID Deluxe Service

Caller ID Deluxe Service is an enhancement of the optional feature Caller ID Service. Caller ID Deluxe allows a customer to see the telephone number and name of an incoming call displayed on the customer provided display unit. The telephone number and name of an incoming call will display between the first and second rings. Caller ID Deluxe works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID Deluxe is available to customers by monthly subscription only, which provides unlimited use of the service.

As facilities permit, Caller ID Deluxe Service will be provided to the following customers: Residence Local Line Service, Business Local Line Service, and Local Trunks.

The telephone numbers and names that will be displayed on a Caller ID Deluxe customer's display unit include listed, private, and non-listed telephone numbers. The telephone numbers and names that will not be displayed to the Caller ID Deluxe customers are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID Deluxe customer, their display unit will notify them that the calling telephone number and name is unavailable.

In addition to the ability to see the telephone number and name of incoming calls, Caller ID Deluxe Service provides a customer with the ability to reject calls from customers who have blocked the display of their telephone number and name on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the customer in the deactivated mode. The ACR will remain either on or off until the customer makes a change by dialing the special code. The Caller ID Deluxe customer will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID Deluxe customer that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID Deluxe customer's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls. The Caller ID Deluxe customer's telephone does not ring. There is no additional charge for this feature.

Caller ID Deluxe Service, Per-Call Blocking and Per-Line Blocking can be used by customers with pushbutton or dial pulse (rotary) telephones.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.1 Description (cont'd.)7.1.4 Caller ID Deluxe Service (cont'd.)(a) Caller ID Deluxe Per-Call Blocking

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number on outgoing calls. To activate Per-Call Blocking a special code is dialed prior to placing each call.

When this blocking feature is activated by the calling party, and they place a call to a Caller ID Deluxe customer, the customer's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Caller ID Deluxe Per-Call Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

The pay telephones in the Company serving area will be equipped with the Caller ID Deluxe Per-Call Blocking option. Instructions on how to use blocking will be provided at each company provided pay telephone station.

(b) Caller ID Deluxe Per-Line Blocking

The calling party may prevent the display of their telephone number on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name for all calls placed from that line to a Caller ID Deluxe customer, unless the feature is deactivated. If a customer of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only. After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call.

The code to deactivate Per-Line Blocking is different than the one used to activate Per-Call Blocking. Caller ID Deluxe Per-Line Blocking will be available to all customers in the Company serving area.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.1 Description (cont'd.)7.1.4 Caller ID Deluxe Service (cont'd.)(b) Caller ID Deluxe Per-Line Blocking (cont'd.)

The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Company. When this service is removed, the line is automatically converted to the Per-Call Blocking capability. Caller ID Deluxe Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Caller ID Deluxe customers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number and name, places a call to a Caller ID Deluxe customer that has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Caller ID Deluxe customer that has activated ACR, the calling party can do one of the following: (1) place the call by unblocking the telephone number; (2) place the call through an operator, or (3) involve charges in addition to the cost of the call.

(c) Special Provisions

The live operator surcharge will be waived for customers in Penn Telecom, Inc. who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

Per-Line Blocking is not available on pay telephones.

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## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.1 Description (cont'd.)7.1.5 Three-Way Calling

Three-Way Calling permits the customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a local or toll three-way conference call. The customer may talk privately with the third party before establishing the three-way connection and may disconnect the third party to re-establish the original connection. The customer's line establishing the conference call must remain open for the duration of the call or the connection for all callers will be terminated.

7.1.6 Speed Calling

Speed Calling permits the customer to program up to eight frequently dialed numbers by dialing a one-digit code. This feature can accommodate local, toll, and long distance numbers. Customer uses a code to access the speed calling feature. Customer may change list whenever necessary.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.1 Description (cont'd.)

The following central office-based call management services forward the calling party's number to the terminating end, where facilities permit. The services work only on calls that originate from and terminate to appropriately equipped offices. These services provide a variety of subscription and usage-sensitive priced, user-programmable features that manage calls based on customer input directions to the network. These services are automatically available to any single line customer connected to the appropriately equipped offices. The customer has various billing and/or blocking options for the use of these services.

7.1.7 Repeat Call

This service allows a calling party to redial the last telephone dialed, provided it is to a number in appropriately equipped offices. If that line is found busy, a 30-minute queuing process begins, and the Network automatically attempts to complete the call.

Residential customers can either pay-per-use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use. When the customer pays-per-use, the usage charge applies to each time the service is activated whether or not the called party answers. Business customers may subscribe to the service and incur a monthly charge for unlimited use.

7.1.8 Return Call

This service allows a calling party to automatically return the most recent incoming calls. If that line is found busy, a 30-minute queuing process begins, and the Network automatically attempts to complete the call.

Residential Customers can either pay-per-use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use. When the customer pays-per-use, the usage charge applies each time the service is activated whether or not the called party answers. Business Customers may subscribe to the service and incur a monthly charge for unlimited use.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.1 Description (cont'd.)7.1.9 Priority Call

This service provides one distinctive audible signal to the called customer when receiving a call from one of up to ten prespecified telephone numbers. Through an interactive dialing sequence, the customer creates a screening list of up to ten telephone numbers in the switching machines. This list can only be created from and for telephone numbers located in appropriately equipped offices. When a call arrives from one of the prescribed telephone numbers, the Priority Call rings distinctively. If the called customer subscribes to Call Waiting, and the call arrives while the line is busy, the Call Waiting tone has a distinctive pattern. For calls from a dial tone line with multi line hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

7.1.10 Select Forward

This service allows the customer to select a maximum of ten telephone numbers for forwarding. The customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number.

For calls from a line within multi line hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.1 Description (cont'd.)7.1.11 Call Block

This service gives the customer the ability to prevent future calls from specific telephone numbers and can be activated after receipt of an unwanted call or after entering a telephone number from which the calling party does not wish to receive future calls. To activate the service, the Call Block customer regains dial tone and dials a code, which creates a screening list for a maximum of ten numbers. This list can only be created from and for telephone numbers located in appropriately equipped offices. Further calls to the Call Block customer from telephone numbers in the screening list are connected to an announcement stating that the called party is not accepting calls and the Call Block customer's telephone does not ring.

For calls from a line within multi line hunting, the call is blocked only where the main telephone number has been entered in the screening list.

7.1.12 Call Trace

This service allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company. The customer using Call Trace is required to contact the Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

The usage charge applies each time the service is activated.

COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)

7.1 Description (cont'd.)

7.1.13 Personal Ringing Service

Personal Ringing Service enables an individual line subscriber to have up to two telephone numbers (referred to as "Dependent" numbers) assigned to one dial tone line in addition to the main number (referred to as the "Master" number). Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Personal Ringing Service and Call Waiting. Personal Ringing Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Personal Ringing Service is only offered on a monthly subscription basis.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.2 General Terms

The following definitions apply to terms often used to describe operation of various optional calling services.

7.2.1 Activation

Activation requires dialing a code from the customer's line and originating (activating) the corresponding service. For usage-billed service(s) activation causes an "activation" charge to be applied at that time. No activation charge applies when the customer subscribes to a service on a monthly basis. When the customer uses Return Call, Repeat Call, Call Trace on a per-per-use basis, activation charges apply each time the service is activated.

7.2.2 Master and Dependent Telephone Numbers

The Master telephone number is the main telephone number provided with the dial tone line and associated with both incoming and outgoing calls. With Personal Ringing Service, a customer can purchase up to two Dependent numbers that are assigned to the Master number. The Master telephone number and the Dependent numbers are on one telephone line.

7.2.3 Distinctive Ringing and Distinctive Call Waiting Tone

With Personal Ringing Service, a distinctive ringing and Call Waiting tone patterns are assigned to the dependent number(s) to distinguish incoming calls from those to the master number.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.2 General Terms (cont'd)7.2.4 Interactive Dialing Sequence

Relates to the dialing activities performed by a customer while programming a service for use. The dialing activities are termed interactive because the customer's actual dialing functions are in response to messages provided by the Central Office.

7.2.5 Multi Line Hunting Group

A service arrangement that combines a group of telephone lines with individual originating and common terminating characteristics. An incoming call to the group causes the line to search for an idle line to which the call can be completed.

7.3 Regulations7.3.1 Availability of Service

7.3.1.1 Optional calling services require special central office equipment and are furnished only from central offices where facilities are available, as determined by the Company.

7.3.1.2 The services can be activated by either dial-pulse (rotary) or Touch-Tone line dial tone service.

7.3.2 Provision of Service

## 7.3.2.1 General

(a) All optional calling services can be provided to individual line customers only.

COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)

7.3 Regulations (cont'd.)

7.3.2 Provision of Service (cont'd.)

7.3.2.1 General (cont'd.)

- (b) The following services are available at the rates stated herein.
- (c) The optional calling services which provide distinctive ringing may not be compatible with all types of customer-provided telephone equipment.

7.3.2.2 Return Call

- (a) Return Call and Repeat Call do not work with calls made to most 700, 800 and 900 numbers.

7.3.2.3 Call Forwarding Services

- (a) Call Forwarding and Select Forward can be provided in combination on the same line, but may deactivate or supersede each other.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.3 Regulations (cont'd.)7.3.2 Provision of Service (cont'd.)7.3.2.4 Personal Ringing Service

- (a) Personal Ringing Service is provided only where, in the judgment of the Company, personal ringing service is compatible with the type of service with which it is to be associated.
- (b) The ringing and tone patterns associated with the Master and Dependent numbers shall be assigned solely at the discretion of the Company.
- (c) When a call is in progress, any incoming calls will receive a busy signal, unless the Personal Ringing Service customer also subscribes to Call Waiting.
- (d) Personal Ringing Service subscribers will be entitled to one White Pages directory listing option per Dependent number as part of the basic offering. The subscriber may choose one of the following listing options per Dependent number at no additional charge:
  - Listed Number
  - Unlisted Number
  - Non-Published Telephone Number

(NOTE: Directory Assistance Only and Non-Published Telephone Number regulations and charges for the Master number are covered in other Sections of this Tariff.)

- (e) "Collect" and "bill to a third number" calls may be charged to Dependent numbers. Calls charged to Dependent numbers will be billed to the Master telephone number. Additional charges for "collect" and "bill to a third number," as covered in other Sections of this Tariff apply.
- (f) Where a customer subscribes to both Personal Ringing Service and optional calling services, the applicable services are automatically associated with Master and Dependent numbers. Customers do not have the option of associating other optional calling services with less than all numbers.

COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)

7.3 Regulations (cont'd.)

7.3.2 Provision of Service (cont'd.)

7.3.2.4 Personal Ringing Service (cont'd.)

(g) Personal Ringing Service customers who also subscribe to Call Forwarding must choose one of the following Call Forwarding arrangements at the time of subscription:

- Calls to Dependent and Master telephone numbers are forwarded to the same telephone number when Call Forwarding service is activated.
- Calls to the Master telephone number only are forwarded when Call Forwarding service is activated. Calls to Dependent number(s) will continue to ring and may be answered at the subscriber's premises.

Changes in the Call Forwarding arrangement will be subject to a Nonrecurring Charge as specified in 7.4.2.1.

- (h) Personal Ringing Service will not be provided in association with lines equipped with hunting arrangements, except on the last line in a group of lines arranged for series completion hunting, provided such a line has no further hunting or other special translations data entered against it and is served from a central office capable of providing this service.
- (i) Customers who subscribe to Personal Ringing Service and also subscribe to Priority Call, may subscribe to only one Dependent number.
- (j) Personal Ringing Service charges will be billed to the Master number.
- (k) All charges associated with Personal Ringing Service are the responsibility of the customer of record, including but not limited to "bill to a third number" and "collect" charges.

7.3.2.5 Miscellaneous

Additional restrictions or regulations may apply when subscribers to Personal Ringing Service forward calls to other services.

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.3 Regulations (cont'd.)7.3.3 Limitation of Service

Call quality may be impaired when incoming calls are transferred to a location outside the customer's local calling area or if a three-way call involves more than one toll point.

7.4 Rates7.4.1 General

7.4.1.1 The customer of record will be responsible for all rates and charges associated with optional calling services as described in this section. The customer of record will be charged for all services activated on his/her service and/or charged the applicable monthly subscription rate for each line on which optional calling services are provided.

7.4.1.2 A customer serviced by a switching machine in an appropriately equipped office may request to have his/her line(s) made inoperable for usage services capability. The customer has the option to request deactivation of usage service capability on a per service basis or to request deactivation of usage service capability for all usage services. All capability for this service or services is removed from the line(s) at no charge. Should the customer subsequently request to reactivate usage services capability, a Service Reactivation Charge applies per line regardless of the number of services reactivated. Services to which these provisions are applicable are: Return Call, Priority Call, Select Forward, Call Block, Call Trace.

COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)

7.4 Rates (cont'd.)

7.4.2 Nonrecurring Rates

7.4.2.1 The following nonrecurring services charges apply to change orders for subscription optional central office services. One charge applies per line, per order regardless of the number of services being changed or added. The Nonrecurring Charge is in addition to applicable charges for other work being performed.

	<u>NONRECURRING CHARGE</u>			
	<u>On-Net</u>		<u>Off-Net</u>	
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>
Change orders for subscription optional central office services, per line, per order	\$ 5.00	\$ 7.50	\$ 5.00	\$10.00
Optional Central Office Usage Services Service Reactivation, per line#	\$ 5.00	\$ 7.50	\$ 5.00	\$10.00
Change Call Forwarding arrangement on Personal Ringing Service, per change**	\$ 5.00	\$ 7.50	\$ 5.00	\$10.00
Change standard ringing and associated tone patterns or change telephone number of dependent Personal Ringing number, per change**	\$ 5.00	\$ 7.50	\$ 5.00	\$10.00

NOTES:

# Applies to customers who have previously had usage service(s) removed as per 7.4.1.2 preceding. These charges are not subject to any waiver stated in this or any other sections of this tariff. One charge applies per line regardless of the number of services reactivated.

\*\* Applies to customers who have previously established Personal Ringing Service. These charges are not subject to any waiver stated in this or any other sections of this tariff.

COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)

7.4 Rates (cont'd.)

7.4.2 Nonrecurring Rates (cont'd.)

7.4.2.2 For subscription requests received within a 90-day period following the initial provision of central office facilities, the introduction of new services, or the enhancement of existing services, the Company will waive the Nonrecurring Charge for the establishment of selected Optional Central Office Services.

7.4.3 Monthly Rates (Subscription)

7.4.3.1 The following monthly rates, and the Nonrecurring Charges specified in 7.4.2 preceding, apply to subscription Optional Central Office Services and are in addition to the rates and charges applicable to the associated service.

	MONTHLY RATES			
	On-Net		Off-Net	
	Residence	Business	Residence	Business
Call Block, per line	5.00	5.00	5.00	5.00
Call Forwarding, per line	5.00	7.00	5.00	7.00
Call Waiting, per line*	3.62	5.00	3.62	5.00
Personal Ring Service	4.50	6.50	4.50	6.50
Priority Call, per line	2.75	2.75	2.75	2.75
Repeat Call, per line	3.00	3.00	3.00	3.00
Return Call, per line	4.00	4.00	4.00	4.00
Select Forward, per line	3.50	3.50	3.50	3.50
Speed Call, per line	1.50	1.50	1.50	1.50
Caller ID	6.50	8.50	6.50	8.50
Caller ID With Name	7.50	9.50	7.50	9.50
Three-Way Calling, per line	3.00	5.00	3.00	5.00
Call Forwarding Busy	2.00	2.00	2.00	2.00
Call Forwarding Don't Answer	2.00	2.00	2.00	2.00
Call Forwarding Busy, Don't Answer	2.00	2.00	2.00	2.00

\*Per line rate includes Cancel Call Waiting at no additional charge

## COMPETITIVE LOCAL EXCHANGE SERVICES

7. Optional Central Office Services (cont'd.)7.4 Rates (cont'd.)7.4.4 Usage Rates

	<u>On-Net</u>	<u>Off-Net</u>
Call Trace		
Each Activation	1.00	1.00
Return Call		
Each Activation	.75	.75
Repeat Call		
Each Activation	.75	.75
Three-Way Calling		
Each Activation	.75	.75